

Acronis

Enterprise Disaster Recovery

for Acronis Cyber Protect Cloud

The Advanced Disaster Recovery pack for Acronis Cyber Protect Cloud introduces the best level of automation - the Enterprise Disaster Recovery (DR) pack brings this experience to a whole new level for larger, more complex environments.

SUPERIOR SERVICES FOR LARGER CLIENTS

Your larger clients have complex environments and requirements that make delivering a disaster recovery program more difficult.

Our Enterprise Disaster Recovery pack is designed to help you provide a disaster recovery service for clients with complex or extensive requirements for testing, automation, orchestration of infrastructure, applications, and networks.

Deliver world-class disaster recovery protection more efficiently with our dedicated team of disaster recovery professionals.

Get the qualified help you need to configure client DR sites, produce DR plans, set up a regular testing cadence, and ensure optimal production failover orchestration to get RTOs that will set you apart from the competition.

ACRONIS CYBER PROTECT CLOUD INCLUDES:	ADVANCED DISASTER RECOVERY ADDS:
<ul style="list-style-type: none"> • Production and test failover to the Acronis Cloud • VPN-less deployment option • IPsec Multisite VPN support, L2 site-to-site open VPN • Multiple runbooks templates • Custom DNS configuration 	<ul style="list-style-type: none"> • Compute resources allocation • Failover and failback orchestration • Network infrastructure assessments • DR site customizations • Support SLAs with extended conditions

REDUCE DOWNTIME

Get clients running in mere minutes by spinning up IT systems in the Acronis Cloud with full site-to-site connectivity and the ability to recover them to similar or dissimilar hardware.

MINIMIZE COMPLEXITY

No need to add, learn, or manage another platform. It's one solution for all your clients' data managed from a single interface that enables you to build a complete cyber protection service.

GROW RECURRING REVENUE

Deliver more value, deepen client relationships, and increase retention by offering larger clients the disaster recovery services they are looking for – while increasing your monthly recurring revenue.



DISASTER RECOVERY DEDICATED TO COMPLICATED CLIENT ENVIRONMENTS

Allocated compute resources

Guarantee available resources required with a dedicated DR environment and ensure you don't face capacity issues in a DR event.

Disaster recovery orchestration

Simplify failover and failback and increase operational efficiency for larger and more complex clients with guidance from a dedicated professional services support team.

Customizable configuration

Customize business-critical client requirements that fall outside of a fully automated DR site.

Faster response times

Enforce service level agreement (SLA) conditions to ensure business continuity efforts are never affected by software or hardware issues.

Increased flexibility

With the assistance of a dedicated Technical Account Manager, you'll be able to handle IOPS distribution for client workloads, add network adapters, disks, and more – currently unavailable in a fully automated environment.

Safe updates and mitigation

Gain peace of mind when dealing with large-scale updates or when updating a complex product cluster.

Managed testing

Schedule expert support and live assistance during planned DR testing.

YOUR DEDICATED SUPPORT TEAM

Technical Account Manager

Leverage the expertise of a senior product expert, who will be available to help identify the Acronis technologies best suited to attain clients' business objectives and lift technical roadblocks.

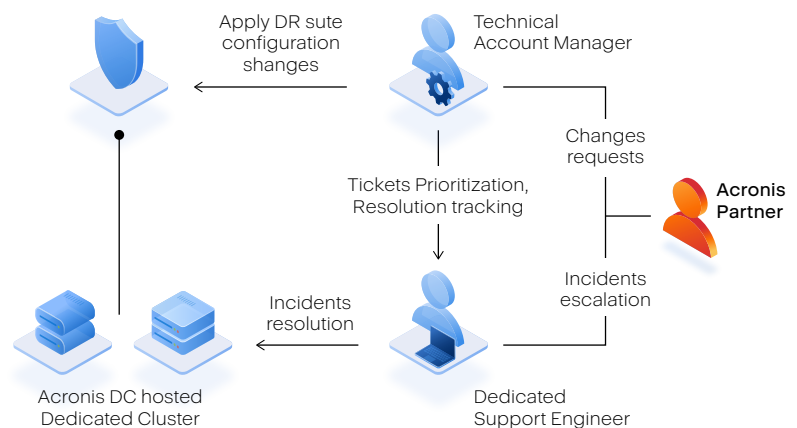
Support Engineer

Fast track through frontline support to the high-priority queue of a dedicated Support Engineer.

Onboarding and Management Services

Support starts well before implementation. Your dedicated support team is available to assist with:

- Initial architecture, design, and annual reviews
- Technical training and quarterly refreshes
- Failover/failback testing, assistance, and consultancy
- Emergency failover/failback assistance
- Identifying potential technical or business obstacles and providing solutions
- Access to Acronis' strategic and product roadmaps to advocate your client needs during planning
- Upgrade planning and prioritization
- Quarterly reviews of service status against business goals



PART OF ACRONIS CYBER PROTECT CLOUD

The Enterprise Disaster Recovery package adds powerful disaster recovery capabilities to Acronis Cyber Protect Cloud – with an industry-first integration that allows service providers to deliver cybersecurity, data protection, file sync and share, and security management services through one integrated solution.

TALK TO US

